



Telematics

E-Call is a new technical safety measure that will automatically dial Europe's single emergency number 112 in the event of a serious accident and communicate the vehicle's location to the emergency service, in order to ensure a timely intervention;

E-Call system, which is basically conceived to reduce the number of fatalities, will run on a telematics platform that will be installed in all passenger cars and light motor vehicles. However this platform can be used for other in vehicle functions such as remote diagnostic, predictive car maintenance, etc., and this is likely to have an impact on the aftermarket services.

Therefore CECRA supports Article 12, paragraph 2 of the eCall Regulation (Regulation (EU) 2015/758), which gives the European Commission a mandate "to assess the requirements for an interoperable, standardised, secure and open-access platform". Only such a platform can ensure a level playing field in the aftermarket over the coming years.